



Cancellation Policy

We are committed to providing all of our clients with exceptional care. When a client cancels without giving enough notice, they prevent another from being seen. Please notify us of any changes or cancellations to your appointment as far in advance as possible.

Please ensure you complete any required "Pre-appointment paperwork" via your GP prior to booking your appointment with Scottish Medicals to avoid any cancellation fees.

Cancellation fees:

- Cancellations within 48 hours of your appointment will not be refunded.
- Cancellations within 7 days of your appointment will be refunded at 50% of your booking fee.
- Cancellations between 7 and 28 days of your appointment will be refunded at 75% of your booking fee.
- All bookings include a non-refundable administration charge of 2% of the booking fee which we are unable to refund on cancellation.

This policy is part of the Terms and Conditions agreed prior to payment of appointment through the Scottish Medicals bookings website.

To contact, cancel or rearrange; please email:

info@scottishmedicals.co.uk